

## Quality Policy Statement

Rewinds & J Windsor & RJW Engineering is a specialist engineering organization that uses proprietary technology to succeed in its national markets. We are committed to total customer satisfaction and preferential supply positioning by conducting our activities to the highest possible standards ensuring quality of service for all customers. We operate a suitably supported Quality Management System that is continually reviewed and improved upon through effective two-way management, communication, and training.

We are dedicated to continuous improvement of our Quality Management System, through development and review and establishing quality objectives ensuring the business operates effectively. Our company ensures effective communication to meet the needs of interested parties, customers, suppliers, employees, and stakeholders.

Quality is supported at all levels within the company and our working practices meet recognised industry specific standards whilst accommodating supplementary customer, statutory and regulatory requirements. All personnel are made aware of the company commitment to implementing and upholding this policy.

*B Darlington*

Bernard Darlington  
Managing Director



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